



Maintenance services

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Registered address
Integen House, 65 - 67 Western Road
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The importance of updates

Maintenance of a site is just as important as the designing and building phase of work – we endeavor to ensure that you are receiving updates to your site, which will improve how it functions as online software progresses*.

We offer a range of maintenance services for your site, all of which are not compulsory, but are highly recommended in order to ensure that your site is complying with the latest update available.

Our maintenance services vary dependent on the size of your site and the components used. We offer Set Maintenance plans, involving a one-off set payment in which we will continue to update your site as and when updates occur. Alternatively, we offer Pay-as-you-go Maintenance plan for as and when you would like to update your site (this is based on a set fee of £100 per update regardless whether it is for the CMS or for the component). With all maintenance updates made to your site, we will notify you so that you are aware that updates have been made and the reason for the update release.

*Please note that although we recommend updating your site to the latest available version to ensure that is well maintained, we cannot guarantee that updating and maintaining the site will avoid the occurrence of the site becoming compromised by external factors. Please reference our terms and conditions for full outlines on our policies.

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Content management system

Depending on the size and CMS (Content Management System) we will charge you one of two fees.

Plan 1 Basic Small CMS

(Websites 0mb to 249mb)
Core CMS updates, no components

£ 200 + vat per annum

Plan 2 Basic Medium CMS

(Websites 249mb to 1GB)
Core CMS updates, no components

£ 300 + vat per annum

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Websites with extensions

Due to the upkeep requirements of add-ons such as shopping baskets or bespoke systems developed, we will have to perform annual maintenance and updates to your website, please contact us for more information.

Websites with Add-ons/Components

If your website contains add-ons such we may recommend that you have these updated. Please note that these are separate to the CMS updates (above)

£ 450 + vat per annum

Ecommerce platform maintenance

Maintenance and updates to Shopping CMS to maintain the latest version.

£ 750 + vat per annum

Additional monitoring included if requested

Depending on the type of website you have, we may recommend additional software to help monitor any activity which is not legitimate. Upon request we will implement the best solution for this and if further management is required confirm the costs.

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