

HOSTING OPTIONS

Maintenance of a site is just as important as the designing and building phase of work – we endeavor to ensure that you are receiving updates to your site, which will improve how it functions as online software progresses*.

We offer a range of maintenance services for your site, all of which are not compulsory, but are highly recommended in order to ensure that your site is complying with the latest update available.

Our maintenance services vary dependent on the size of your site and the components used. We offer Set Maintenance plans, involving a one-off set payment in which we will continue to update your site as and when updates occur. Alternatively, we offer Pay-as-you-go Maintenance plan for as and when you would like to update your site (this is based on a set fee of £70 per update regardless whether it is for the CMS or for the component). With all maintenance updates made to your site, we will notify you so that you are aware that updates have been made and the reason for the update release.

*Please note that although we recommend updating your site to the latest available version to ensure that is well maintained, we cannot guarantee that updating and maintaining the site will avoid the occurrence of the site becoming compromised by external factors. Please reference our terms and conditions for full outlines on our policies.

Options

Plan 1 Basic Small CMS Basic CMS updates, no components	£10 + vat per month	£120 + vat per annum
Plan 2 Basic Medium CMS Basic CMS updates, no components	£15 + vat per month	£180 + vat per annum
Websites with Add-ons/Components Updating components on website	£30 + vat per month	£350 + vat per annum
Ecommerce platform maintenance Updating core files	£42 + vat per month	£500 + vat per annum

Additional monitoring included if requested

Depending on the type of website you have, we may recommend additional software to help monitor any activity which is not legitimate. Upon request we will implement the best solution for this and if further management is required confirm the costs.